METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE Travis J. Parry Docket No. 10008075-1 Attorney/Agent: Stephen R. Ormiston Telephone: (208) 396-2544 Sheet 1 of 3

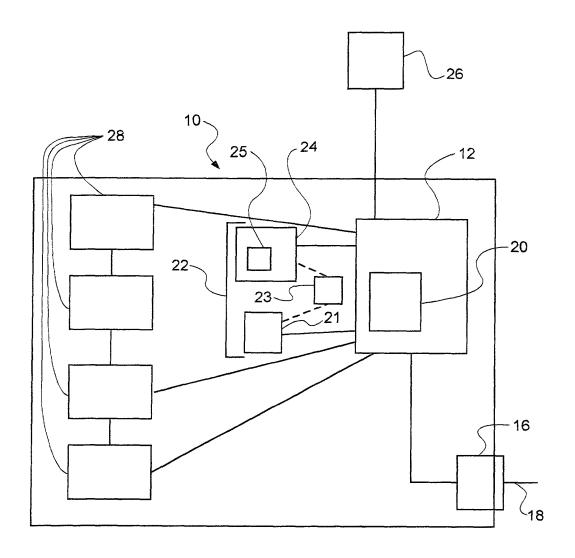


FIG. 1

METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE

Travis J. Parry
Docket No. 10008075-1
Attorney/Agent: Stephen R. Ormiston
Telephone: (208) 396-2544
Sheet 2 of 3

- 26 10. -36 16 _18 36 -36 30 -36 38 46 -42 50 55--54 60 52 -

FIG. 2

METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE Travis J. Parry

Docket No. 10008075-1 Attorney/Agent: Stephen R. Ormiston Telephone: (208) 396-2544 Sheet 3 of 3

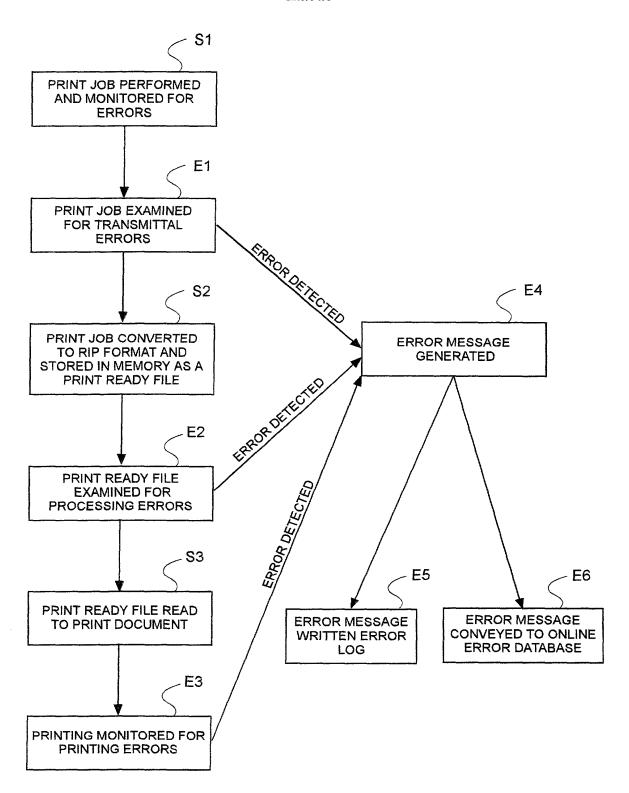


FIG. 3